



State of New Jersey

DEPARTMENT OF HUMAN SERVICES

DIVISION OF AGING SERVICES

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CHRIS CHRISTIE
Governor

KIM GUADAGNO
Lt. Governor

JENNIFER VELEZ, ESQ.
Commissioner

October 9, 2014

Dear Stakeholder:

On July 1, 2014, the New Jersey Department of Human Services (DHS) launched Managed Long Term Services and Supports (MLTSS), which refers to the delivery of long-term services and supports through the state's Medicaid managed care program, NJ FamilyCare. MLTSS is designed to expand home and community-based services, promote community inclusion and ensure health quality and outcomes.

DHS will now be holding three "Feedback Forums" to allow advocates for older adults, people with physical disabilities, caregivers, and home and community-based service providers the opportunity to share their thoughts about the MLTSS rollout. Attendees will also get an update on the MLTSS statewide implementation that will focus on access to services; person-centered care approach; developing plans of care based on care needs and members' rights and responsibilities; provider relations; and quality management.

The forums are scheduled as follows:

- **Tuesday, October 21**, Central Region, from 10:00 a.m. to 12:00 p.m., Office of Training and Professional Development, 30 Van Dyke Avenue, New Brunswick, NJ 08901, Auditorium 1.
- **Friday, October 24**, Southern Region, 10:00 a.m. to 12p.m., George P. Luciano Family Center for Public Service and Leadership, Cumberland County College, 3322 College Drive, Vineland, NJ 08360.
- **Friday, October 31**, Northern Region, 10:00 a.m. to 12:00 p.m., Public Safety Academy, Passaic County Community College, 300 Oldham Road, Wayne, New Jersey 07470.

Anyone interested in attending please contact CarolAnn Conover at 609-588-6564 or email at CarolAnn.Conover@dhs.state.nj.us

Sincerely,

Nancy E. Day
Director